



Information Security

Toppan Merrill is committed to securing information assets to which it has been entrusted. As part of the Toppan Merrill's general information risk management strategy and commitment to customer demands, Toppan Merrill has developed, implemented, maintains, and continually improves an ISO:27001 based Information Security Management System ("ISMS"), to manage risk to these information assets. Toppan Merrill's ISMS is a suite of security-related policies and standards documents that includes but is not limited to:

- Access (and Privileged Access) Management
- Business Continuity and Disaster Recovery
- Change Management
- Data and Network Security
- Audit Logging and Monitoring
- Vulnerability and Patch Management

To bolster Toppan Merrill's stance concerning data security and information privacy, Toppan Merrill is ISO/IEC 27001:2013 certified and maintains SOC 2 Type II compliance. Following these frameworks enables Toppan Merrill to exceed our internal and external clients' security expectations as threats and vulnerabilities adapt over time.

Team Organization

Toppan Merrill operates a security program with a dedicated team and a Chief Information Security Officer (CISO). Using this structure, Toppan Merrill ensures products, solutions and services are developed and managed securely as we partner with key stakeholders to promote security awareness and ensure security is integrated into every aspect of product architecture, design and development. The CISO approves all information security policies and standards.

Application Security

Toppan Merrill utilizes several security devices to provide multiple layers of protection to Toppan Merrill and our customer data. These include firewalls, Endpoint Detection and Response (EDR), intrusion detection and prevention, Anti-Malware, and others. Firewalls protect web servers, applications, reverse proxies, etc.

- Systems containing data are in a secured network and use a hardened OS.
- We support 128-bit Secure Sockets Layer (SSL) encryption and both front-end and back-end firewalls encryption.
- We regularly test the security infrastructure using outside resources to ensure data confidentiality.

Cryptography

Toppan Merrill ensures data is encrypted at rest and in transit using industry-recognized cryptographic methodologies. Change management procedures are in place to review, approve, implement, and communicate cryptography, encryption, and key management technology changes. All systems are in alignment with Center for Internet Standards (CIS) benchmarks. Daily monitoring and automated scanning ensures irregularities are passed on to respective security teams as necessary.

Business Continuity and Disaster Recovery (BCDR)

Toppan Merrill maintains a BCDR Security Standard which provides enterprise-wide guidelines on how to conduct BCDR activities. Distinct Business Continuity Plans (BCPs) are established and tested annually for key departments/locations. Any identified risks are elevated to Toppan Merrill's Enterprise Risk Management (ERM) Committee, a group of designated leadership members covering all business functions and Toppan Merrill global locations.



ISO/IEC 27001:2013
Certified



SOC 2 Type II
Attestation

